Digital Signage Solutions — **TVTools**

The digitalization of the working and living environment

Sir, Madam,

You wish to benefit from the functionalities of **TVTools** digital signage solutions in **On-Premise mode**. In order to install the **TVTools On-Premise Pack** in your IT environment as efficiently as possible, you will need to comply with a number of prerequisites. To ensure that this deployment runs smoothly, we would be grateful if you could return this document, completed by ticking the boxes below, to the following address : technique@tvtools.eu

❶ Minimum hardware and system requirements Physical or virtual server

1 CPU 2 cores - 8 GB RAM - 150 GB HDD
OS Windows server 2016-2022 - activated license
Local admin account

❷ Upload the following file to the server :
https://download.tecsoft.fr/TVTools-versions/installTVTools/installTVTools.zip

❸ Leave the ISO of the Windows server installation or the source.

❹ Do all Windows Update, reboot, and repeat until there are no more.

If a proxy is required, an ip/port and possibly user/password are needed (no proxy.pac).
ATTENTION : the archive is over 6 GB in size. If you have an upload size limit in place, please make an exception.

Thank you for taking these few actions and confirming them by returning this completed document. We will not be able to guarantee the quality you expect unless we are sure that these few rules are respected.

For remote configuration, we will adapt to the solution that suits you best:
1 Direct RDP access on the Windows server.
2 Remote maintenance on the server or a rebound station via TeamViewer - Anydesk or any other tool of your choice.
3 VPN to server or bounce machine, we can provide you with our fixed and backup IPs.

If the network administrator needs to monitor the whole process, it is also possible to organize a remote maintenance meeting during which he helps our technician, or carries out the tasks himself with our technical support.

Date - Name - First name and e-mail address